



## State of Utah

SPENCER J. COX  
*Governor*

DEIDRE M. HENDERSON  
*Lieutenant Governor*

## Department of Health & Human Services

TRACY S. GRUBER  
*Executive Director*

DR. STACEY BANK  
*Executive Medical Director*

NATE CHECKETTS  
*Deputy Director*

DAVID LITVACK  
*Deputy Director*

NATE WINTERS  
*Deputy Director*

November 26, 2024

Discovery Ranch - Mapleton  
1308 S 1600 W  
Mapleton, UT 84664

ATTN: Clint Dorny; Executive Director

RE: NOTICE OF AGENCY ACTION - **LICENSE PLACED ON CONDITIONAL STATUS**  
Discovery Ranch - Mapleton (F22-93408)

Dear Licensee,

This letter serves as notice that the Utah Department of Health and Human Services, Office of Licensing ("Department") is issuing a license with conditions to Discovery Ranch - Mapleton ("Licensee") License Number F22-93408. These conditions are effective immediately and will expire on February 26, 2025.

In accordance with Utah Code § 26B-2-703 and Utah Admin. Code R380-600-8, the Department is issuing this conditional license F22-95041 because of the Licensee's failure to comply with state administrative rules for non-compliance during the licensing period for conduct adverse to the standards required to provide services and promote public trust, including permitting the commission of neglect, harm, or mistreatment and for failure to provide applicable health and safety services for clients. The issuance of this

conditional license does not preclude the Department from taking additional agency actions, including issuing sanctions.

The Department finds the Licensee was out of compliance with the following state administrative rules. This action is taken based on the noncompliances listed in the inspection report provided on November 21, 2024.

### **November 6, 2024 Inspection**

On November 6, 2024 the Department conducted an inspection. Licensee was cited with non-compliance of the following rules:

- 1. R380-80-5(4). Provider Code of Conduct. "Each provider shall protect clients from abuse, neglect, harm, exploitation, mistreatment, fraud, and any action that may compromise the health and safety of clients through acts or omissions and shall instruct and encourage others to do the same."**

Licensee was out of compliance with this rule by compromising the health and safety of a client. Throughout the investigation, multiple interviews, Licensee records and additional documents were reviewed, and professional evaluations were considered. The information gathered substantiated that a client expressed suicidal ideation and a plan and the Licensee failed to protect the client from harm that compromised the health and safety of the client.

- 2. R380-80-5(10). Provider Code of Conduct. "Each provider shall provide services and supervision that is commensurate with the skills, abilities, behaviors, and needs of each client."**

Licensee was out of compliance with this rule by failing to provide supervision commensurate with the behaviors and needs of a client. Throughout the investigation, multiple interviews, provider records, and additional documents were reviewed. The information gathered substantiated that Licensee failed to provide services and supervision to a client who had expressed suicidal ideation and intent. The client needed, and was not provided with, a commensurate level of supervision to keep them safe.

**3. R501-1-4(7). Program Policies, Procedures, and Safe Practices. "A congregate care program licensee shall develop and follow a suicide prevention policy that complies with Subsection 26B-2-123(5)."**

Licensee was out of compliance with this rule by not following their suicide prevention policy. Throughout an investigation, multiple interviews, documentation, and Licensee records substantiated that the Licensee did not follow their suicide prevention policy.

**CONDITIONS OF LICENSE**

**The following conditions are immediately in effect:**

1. Licensee will receive increased monitoring and pay \$393.37 charge for each Department monitoring inspection;
2. Licensee must immediately notify clients and their legal guardians and state agencies that have clients placed in the program of this conditional license. Licensee must submit proof of compliance with this requirement to the Department no later than 5 calendar days from receipt of the conditional license;
3. Licensee may not accept new clients while this conditional license is in effect or until the Department has expressed in writing that admissions may resume;
4. Licensee must provide training to all staff on Provider Code of Conduct, Suicide Risk Prevention, Policy and Procedures, and Critical Incident Report Writing within 15 calendar days of this notice;
5. Licensee must provide proof of compliance with listed training to include type of training, training date, training agenda, a list of staff in attendance, and an individual training document with each staff's name, signature and date acknowledging they understand and agree to comply with Utah Administrative rule and statute;
6. Licensee must submit a detailed Licensee plan to ensure immediate and effective communication amongst all staff members when clients disclose suicidal ideation, intent and/or engage in self-harming behaviors; and

7. Licensee must ensure all Licensee staff comply with applicable Utah Administrative Rules and Utah statutes.

Pursuant to DHHS Administrative Hearing Procedures set out in Administrative Rule R497, you may request an administrative hearing if there is a disputed issue of fact. There is no issue of fact if you present facts that on their face establish the right of the Department to take the action or if the facts do not conflict with the facts relied upon by the Department in taking its action.

If you choose to request an administrative hearing, you must submit your request to the Department in writing, within 15 calendar days of receipt of this letter. You can complete a "Request for Agency Action, Administrative Review" form found on our website at <https://dlbc.utah.gov/wp-content/uploads/RequestforAdministrativeReview-1.pdf> and include any additional documentation. The administrative proceeding shall be conducted as an informal adjudicative proceeding in accordance with Utah Code § 63G-4-203 and Utah Administrative Code Rule R497.

All correspondence concerning this action should be addressed to:

Kimberly Jessop  
Utah Department of Health and Human Services  
Office of Licensing  
195 North 1950 West  
Salt Lake City, Ut. 84116  
Please reference the program and site name on all correspondence.

Sincerely,

*Florencia Schapira*

Florencia Schapira De Grout  
Director, Office of Licensing (OL)  
Department of Health and Human Services  
195 North 1950 West  
Salt Lake City, UT 84116  
ffschapira@utah.gov  
801-803-4618

Cc:

Shannon Thoman-Black, Director, Division of Licensing and Background Checks

Travis Broderick, Assistant Director

Jenilee Davidson, Licensing Manager

Dustin Penman, Human Service Administrator

Kacee Arrington, Program Manager

Marlene Arpero, Process Specialist